

# Transform e\*Fax / e\*Mail

## EDS' enhanced facsimile and e-mail services

Remember when communicating with your business partners meant manually delivering reams of paper? As the global digital economy takes over, paper-based communications are fading fast. There is no question that the fastest, most accurate way to transfer information is from computer to computer. It sounds simple, but there is a lot more to it than just pressing the "enter" key.

Some companies operate within completely automated office environments; however, there are still many who only receive paper-based information; effectively impeding their trading partners' goals to exclusively communicate electronically.

EDS' Transform e\*Fax/e\*Mail is the solution. With 24 hour availability, seven days a week, Transform e\*Fax/e\*Mail can eliminate your need for in-house paper-based communications by providing a comprehensive electronic fax and e-mail solution.

### EDI, XML or proprietary data to Fax or Email

In today's global digital economy, you must communicate electronically to remain competitive and meet current standards for efficiency. Despite your desire to fulfill this requirement, one trading-partner's lack of electronic capability will create the need for manual procedures within your organization, slowing your entire business process.

EDS' Transform e\*Fax/e\*Mail services enables you to create EDI and non-EDI transactions for all trading partners. Simply route EDI transactions for those partners lacking EDI receipt capability to the e\*Fax/e\*Mail EDI service. The documents will be translated and faxed to their intended destinations. If your trading partners would prefer an email instead of fax the system can be configured to route the document to the customer via email in any format, including PDF or XML files.

### Email-to-Fax

Although email is now as popular a communication tool as the telephone, some companies still don't have electronic mail capability. EDS' Transform e\*Fax/e\*Mail services will enable you to send email messages to all your partners, assisting you in implementing a seamless communication environment. You send an email; your non-email partner receives a fax.

### Need to know more?

Annette Bock  
Offering Manager  
Business Exchange Services  
(905) 429-2531  
[annette.bock@eds.com](mailto:annette.bock@eds.com)

***EDS ..... the recognized global leader in ensuring clients achieve superior value in the digital economy.***



## Transform e\*Fax / e\*Mail Functionality & Features

### EDS' Transform e\*Fax/e\*Mail Functionality

- 24x7 availability
- Domestic and overseas coverage
- Flat ASCII, PFD, PCL and CSID input formats
- Flat rate pricing for Canada and US numbers
- Email-to-fax and EDI-to-fax conversions
- Distribution list support
- Batch faxing
- Customizable Automatic retries
- Cover page and form flash available
- Email file formats include PDF, XLS, DOC, TXT, RTF
- Inbound fax

### Why choose EDS' Transform e\*Fax/e\*Mail?

- 24x7 monitoring
- All unsuccessful faxes are investigated (bad numbers and/or machines are identified)
- Custom formatting available
- Logo support
- Detailed daily status reports
- Flexibility – fax or e-mail distribution of information

EDS' Transform e\*Fax/e\*Mail customers also have access to EDS' complete range of Electronic Commerce Services:

### • Connect

Migrate your existing VAN traffic onto our cost-effective network today. Connects to all major VANs and business partners supporting direct AS2, HTTP/s and FTP/s connectivity. A single connection into our service, supports multiple business partner data exchange.

### • Transform

Trust EDS to manage all of your Electronic Commerce/EDI data processing services, including community enablement strategies to bring your business partners onboard.

### • Commerce Web

Performing Electronic Commerce/EDI data processing activities has never been easier and affordable. If you have a web browser and access to the Internet, you are ready to go!

### • Commerce PC

Conduct Electronic Commerce/EDI data processing activities from your PC supporting translation, mapping and communications in a fully automated, integrated and unattended manner.